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## Testing Tips for MAP Growth

More help:  
[NWEA Support](#)

During testing, refer to these common tips:

- [Student Sign-In Tips](#)
- [Test Question Issues](#)
- [Test Engagement and Rapid Guessing](#)

Also included are instructions for [Continuing Suspended Tests](#) and using [Proctor Shortcut Keys](#).

For the main steps, see [Proctor Quick Start](#).

 **Print Resources:** [Testing Tips for MAP Growth](#) (5 pages)

### Student Directions Script

**For all students, say:**

Give your best effort on this test. It is a chance to show how much you know. Your teacher can use it to choose what you are ready to learn next. This is not a timed test, so it's important to take your time to understand each question before answering. Some questions will be easy, and others will be more difficult. It's okay not to know all of the answers. If you are not sure how to answer a question, then ask yourself which answers are definitely wrong, and choose from the other answers. Read every question and try your best.

Before you finish a question, you may change your mind and pick a different answer. But, once you move to the next question, your answer is locked, and you cannot go back to the question you have already answered.

I'm here to help if there is a problem with the test. If something is missing or if the test tells you to slow down, then raise your hand.

**If testing grade 2+ math, say:**

On some (but not all) test questions, a calculator tool appears at the top. You can click the calculator picture to open an on-screen calculator that helps you answer the question.

If you are not sure about a word in a question, raise your hand for help. I can pronounce the word for you, but I cannot tell you what the word means or explain any math symbols.

**If testing grade 2+ reading or language usage, say:**

If a reading passage is too long to fit on the screen, use the scroll bar on the right side of the passage to scroll down and display the rest of the passage and questions about it.

Sometimes a passage appears again and again, but look carefully, because you will see different questions for the same passage.

### Student Sign-In Tips

For standard sign-in instructions, see [Student Sign-in](#).

**Student missing from Sign In**

The student's status must be **Awaiting Student** in order to appear. On your Proctor console, select an action depending on the **Status**:

—or—

**Student can't re-join**

- *Confirmed*: Choose **Select Action > Do Not Confirm** (you will confirm again later)
- *Testing*: Choose **Select Action > Suspend**
  - Once suspended, choose **Select Action > Test Again**
- *Suspended*: Choose **Select Action > Test Again**

Ask the student to log in again, and then confirm as usual.

**Wrong test assigned—how do I switch tests?**

1. Select the student and click **Select Action**.
2. If the status is *To Be Confirmed*, choose **Do Not Confirm**.  
—or—
3. If the status is *Testing*, choose either **Suspend** or **Terminate**:  
Use Suspend if the student *might* need to take the test later this term.  
Use Terminate if you know the student will not need the test later this term. Caution: Terminate removes all responses and potentially blocks students from joining that test for the rest of the term.
4. Click **Select Action > Test Again**.
5. When the status changes to *Awaiting Student*, assign the correct test.

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6. Have the student sign in again.

If screen resolution is incorrect

The minimum required screen resolution is 1024x728, with the browser set to full screen and no zoom. Change the device display settings and, if needed, the browser display.

If “Students are Ineligible to Test” appears

Because of district settings, you cannot test the students (usually because the test was restricted to Once Per Term). Consult your school leaders, who can make any needed adjustments to test restrictions.

If “Action Needed to Continue” appears

The options you have include:

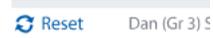
- **Resume Test:** Continues a suspended test.
- **Start Test Over:** Starts the test over from the first question and terminates the original test, discarding any answers given. Use caution because it could also block the student from testing if the test has the Once Per Term restriction.
- **Do Not Confirm:** Terminates the original test and restricts the student from taking the test again this term.
- **Cancel:** Will close this prompt and you still cannot confirm the student for testing.

## Test Question Issues

Testing is slow

On the student testing device, click **Reset**. On desktops, you can also use the keyboard command:

**F5** (Win) or **Command+R** (Mac)



Question appears blank (white screen)

–or–

“Please raise your hand” appears

1. On your Proctor console, with a student selected, choose **Select Action > Suspend**.
2. On the student testing device, close the testing browser.

PC or Mac —

iPad —

Chromebook —

Click the **X** at top

Use the **Home** button

Click the **X** or **Shift+Alt+K**

3. On your Proctor console, select the student again and choose **Select Action > Test Again**.
4. On the student testing device, restart the testing browser and join the test again. The test continues where the student left it.

Need to skip a broken question

1. On the Proctor console, with the student selected, choose **Select Action > Pause**.
2. Select the student again and then choose **Select Action > Resume**.
3. After the student clicks **Resume**, a new question appears.

Report a broken question

1. On your Proctor console, obtain the **Proctor PIN** (upper right).
2. On the student testing device, type: **Ctrl+Shift+P** (or **Ctrl+Shift+L**).
3. In the window that appears, type the PIN code.
4. Type a description of the problem with the test question.  
**Note:** You do not need to include the test name or question number.
5. Click **Resume Test**.  
The MAP system sends the report to NWEA to be addressed (a “problem item report”), and the test resumes with the next question.

## Test Engagement and Rapid Guessing

This feature applies to most MAP Growth and Screening tests, but not to Skills Checklist tests. For a complete overview, see the [Student Test Engagement](#) community site.

Proctor role in test engagement

By helping students stay engaged in their test, you help ensure the assessment will better represent the students’ abilities and needs. Before testing, clarify with students the purpose of MAP Growth and the importance of taking time on every test question. During testing, check the rapid-guessing alerts on the Proctor console.

A *rapid guess* means the student answered well below the average response time measured by NWEA for each test question. The response is so fast that the student could not have viewed the question completely.

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